

POWERED BY:



[PRIVATE LABEL TELEPHONY SOLUTION]

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Introduction:

3NG Networks owns and manages a Voice over Internet Protocol (VoIP) network at its network operations center (NOC) located in the widely renowned NAP of the Americas. This network was designed specifically to provide Carrier Class applications to Multi Dwelling Units (MDU), Private Cable Operators (PCO) and Service Providers.

Utilizing the latest technology in IP communications, 3NG can offer VoIP services to Service Providers that require complex and unique configurations on a project by project basis. With services ranging from consulting and network design to actual deployment 3NG helps you develop a product offering that would otherwise be too costly and perhaps impossible without the necessary resources.

3NG Networks suite of solutions provides real-time billing and web-based customer management software. This solution creates new, worldwide telecom opportunities for Service Providers to offer enhanced VoIP services with minimal capital requirements and fast service provisioning resulting in long-term customer relationships. The solution represents an economical approach to entering the VoIP market with remarkable voice quality and optimum call completion rates. It also enables Service Providers to provision customer accounts, process credit cards, provide rating, routing and billing, as well as real-time, web based CDR access to generate customized reporting.

Mission:

3NG Networks developed and markets an integrated, carrier class VoIP Solution for service providers. This robust product allows a VoIP provider to activate, provision, service and manage a customer without the integration of multiple software solutions or providers avoiding incompatibility, custom programming, lack of support and complicated network configurations.

3NG Networks is built on the assumption that many service providers may be prohibited from entering a vastly growing market because of their lack of resources, experience, and available capital. We recognize the lack of “turnkey” VoIP solutions available in the market. We’ve also observed that many of the available products are stand-alone and call for extensive engineering resources for a full solution. By offering qualified consulting services we will help service providers recognize the missing elements in their infrastructure preventing their organization from not taking that next step.

Overview:

The Private Label Program allows you to quickly enter the market and begin a turnkey business with minimal operational responsibilities. 3NG has developed a Subscriber Management System (SMS) serving as a single portal for all company processes. Developed with best of breed infrastructure the platform provides you the ability to perform branded, real-time ordering, provisioning, billing and management of your VoIP and Internet customers.

Our Private Label Partners can easily manage subscriptions, pricing, specials, and place orders for their customers.

What do our partners get with the 3NG PRIVATE LABEL VoIP set-up?

- ✓ VoIP Management Tools
- ✓ Easy Branded Customer Signup From Your Website
- ✓ 24x7 Toll-Free Partner Support
- ✓ 24x7 Toll-Free Branded Customer Support
- ✓ Billing and Management System
- ✓ Ticketing System integrated with our Support Team
- ✓ Nationwide Coverage
- ✓ Access to 3NG Line of Private Label Internet Services

Customer Signup

We supply both the branded pages and hosting for you to accept orders 24x7 via the web. Simply point your domain to our servers and we'll handle the rest. The pages automatically collect account, e911 and credit card info for all customers and reference your exact custom service plans.

End User Contracts

We do not make you sign a long term contract for each VoIP account, it is month to month. This eliminates Early Termination Fees! However, you have the option to offer your custom services and bundles with contracts if you choose.

Billing Platform

Integrated with the popular Authorize.net payment gateway service, the SMS will automatically generate invoices and charge your customers based on billing intervals. The invoice will include a detailed Line-item statement, listing each end-user account and the associated charges. The system will serve for both postpaid and prepaid models. We also provide Term of Service templates so you may create your own.

Branded Support

The 3NG wholesale support team provides our partners with a toll free line to answer branded support calls for your customers. As a Partner you do have the choice troubleshoot customers internally however, we encourage that you direct all calls to our professional VoIP support team.

IP Hardware Shipment

You will need to supply IP Hardware to your VoIP users. We sell ATAs, IP Phones, Gateways and Routers starting at \$38.00. We will ship you a group of VoIP hardware and you simply insert your branded instructions (we provide the template) into the box and ship the package to the VoIP customers.

Partner Benefits

- ✓ Aggressive per-user pricing based upon easy volume based tiers.
- ✓ Extremely low monthly minimum.
- ✓ Access to our broad networks. We're interconnected with approximately 4000 Rate Centers for Origination, 146k NPA-NXX's and 200+ Countries for Termination giving you the competitive advantage you need to offer true Nation Wide and International Service.
- ✓ 3NG protects you from incurring excessive Long Distance charges with our "Toll Funds" feature. 3NG's "Toll Funds" feature allows you to sell postpaid services with prepaid Long Distance. Every user will have an account where they can deposit money from their credit card on file in real-time. 3NG's SMS automatically identifies when the customer is using Long Distance services and deducts the appropriate charges.
- ✓ With multiple other network partners, 3NG gives you the opportunity to grow and create an even larger network.

Top Ten Reasons to Outsource

1. Increase revenue
2. Decrease operating costs
3. Fastest time to market
4. Collect a higher percentage of monthly subscriber fees
5. Improve customer service
6. Focus on marketing and growing your subscriber base
7. Expand coverage without incurring additional capital, equipment and recurring Telco costs
8. Offer additional value-added services
9. Take advantage of the state-of-the-art equipment without the heavy investment
10. Take advantage of scalability, otherwise not possible

Calling Features

Basic Features:

Our service is equipped with all the standard features that people have come to expect from a quality telecommunications switch.

- ✓ Voice Mail - With ability to automatically forward audio files to email or other devices.
- ✓ Caller ID
- ✓ Call Forwarding
- ✓ Call Transfer
- ✓ Speed Dial
- ✓ Call Conferencing
- ✓ Dial by extension
- ✓ Three Way Calling

Advanced PBX Features:

These features are typically only available with large expensive PBXs such as:

- ✓ Multiple Auto-Attendant/IVR/Menus/Call Trees
- ✓ Call Recording by Extension
- ✓ Day and night modes
- ✓ Per Extension Voicemail
- ✓ Flexible routing logic
- ✓ Terminate extensions to anywhere
- ✓ Time of Day and Caller ID routing.
- ✓ Detailed call reporting and analysis.
- ✓ Online account management per extension.
- ✓ Anonymous Call Rejection or send to Voicemail.
- ✓ Toll Number Rejection or send to Voicemail.
- ✓ Custom CRM integrations
- ✓ Hunt groups
- ✓ Blast list (Simultaneous Call Forwarding)
- ✓ Fax Extension
- ✓ Redial, *69

